

MEETING OUTCOMES – RETAIL FORUM

MEETING: WAMRP Retail Forum
 DATE: Friday, 18 November 2016
 TIME: 09.00am – 12.00pm
 LOCATION: AEMO Boardroom – Level 17, 197 St Georges Terrace, Perth

ATTENDEES:

NAME	COMPANY
Alicia Volvricht	AEMO
Roy Kaplan	AEMO
Taryn Maroney	AEMO
Courtney Roberts	AEMO
Caroline Cherry	AEMO
Jayesh Halai	AEMO
Joanne Murray	AEMO
Catherine Rousch	Alinta
Siyang You	Blair Fox
Ken Chong	Bluewaters
Ignatius Chin	Bluewaters
Steve Gould	Community Electricity
Geoff Hobleby	EDL
Wendy Ng	ERM Power
Nikki Webster	Infinite Energy
Denise Ooi	Kleenheat
Iulian Sirbu	Kleenheat
Monica Tedeschi	Perth Energy
James Eastcott	Public Utilities Office
Michael Reid	Public Utilities Office
Karthi Mahalingham	Synergy
Stephanie Wall	Synergy
Andrew Gee	Western Power
Bryan Sykes	Western Power
Hanoz Kapadia	Western Power
Charles Du	Western Power

1. Administration

- An overview of market readiness will be discussed at the WAE-CF meeting on 24 November 2016. Specific detail will be provided in the Retail Forums as the program progresses to the market readiness phase.

a. Actions from previous Retail Forum

- AEMO noted that there was an action from the October retail forum to provide Table 102-A of the NEM Retailer of Last Resort (RoLR) Processes document. This table includes the information a ‘failed retailer’ would need to provide the RoLR following a RoLR event. The table was provided for stakeholders to review and ensure they are aware of the information that needs to be collected to fulfil any obligations under the NEM RoLR process (Action 2.1).

2. Presentations

WA EMRF status update – PUO

- The PUO advised there is a delay in the WA Parliament passing the reform Bills. The potential scenarios are to adopt a similar structure through local or an applied law scheme.
- Stakeholders questioned whether a revised start date was known. Considering the state government election in March 2017, the PUO suggested 1 July 2019 is a possibility.
- AEMO informed participants that changes to proposed timelines for the Retail work packages have not been adjusted to consider a change in commencement date. When the dates and scope changes are certain, these will be adjusted and communicated.

Service Level Procedures for Metering Providers and Metering Data Providers

AEMO presented on the Service Level Procedures (SLP) for Metering Providers (MPs) and Metering Data Providers (MDPs) as included in the meeting pack.

- In current WA arrangements, the service level agreements are intended to define service levels for services delivered to a user by the network.
- In current NEM arrangements, the SLP defines the performance requirements for MPs and MDPs to deliver their services for the purpose of NEM settlement.
- The SLP forms the basis of the accreditation and ongoing performance management of MPs and MDPs, and provides the market with ongoing confidence in the abilities of the accredited parties to provide their services as required by the Rules, for the Market and Participants.

Metering Data Provision Procedures

AEMO presented on the Metering Data Provision Procedures (MDPP).

- It was noted there were requirements on Synergy to provide customer data, which is similar to clause 7.7 of the National Electricity Rules (NER). AEMO noted these will be reviewed and considered in AEMO’s analysis (Action 2.2).
- Question - what can retailers charge?
Answer – AEMO advised this is not covered by the MDPP or other AEMO procedures and the current NEM provisions are set out in the National Energy Retail Rules (NERR).
- Question – Is the minimum information required for the summary data formats similar to retail billing information?

Answer - AEMO advised the MDPP minimum requirements were to be supplied independently. It was noted that some of the MDPP minimum information may be similar to information supplied via retailer billing.

- Question - Can a prospective retailer obtain a retail customer's information as specified by the MDPP?

Answer – AEMO advised a retailer could act as a customer authorised representative to obtain a retail customer's metering data information, subject to consent from a retail customer. It was clarified that AEMO cannot provide any data.

- AEMO expects that the jurisdictional instruments will include requirements on Retailers and Distributors to provide and support the retail customer information included in the MDPP data formats.

Metering Data File Format

AEMO presented on the Metering Data File Format Specification NEM12 & NEM13 (MDFF).

- It was noted that references to MDPP should be to MDFF. AEMO will update the presentation before making it available on AEMO's website (Action 2.3).
- Earlier versions of The NEM12 and NEM13 are already used in WA, and WA participants would be required to use the current NEM version.
- Question - why must Registered Participants must not raise a validation query with an MDP for Index Read for type 5 meters.

Answer - AEMO agreed to investigate and provide a response to the forum (Action 2.4).

MSATS MDM Procedures

AEMO presented on the MSATS Procedures – MDM.

- MDM is essentially a data store.
- Software processes are implemented to process the MDM data , including:
 - Profiling
 - Substitution
 - Aggregation
 - Reporting.
- MDM reporting provides numerous reports to participants on request, and these reports can help participants by providing reporting tools to check timeliness and quality of data being submitted by PDPs.
- Access to the reports is role based, and only parties with access to data provided by the Rules can get specific reports.

3. Next meeting

To be advised. The meeting scheduled for Friday 16 December 2016 may be postponed and re-scheduled for 2017.