

4 September 2020

Notice to all Registered Participants under the National Gas Rules (NGR)

This Notice is to advise Participants on AEMO's decision to approve amendments to the:

- Participant Build Pack 1 (PBP1) - Process Flow Table of Transactions
- Participant Build Pack 3 (PBP3) - B2B System Interface Definitions
- Gas Interface Protocol (Victoria)
- Gas Interface Protocol (Queensland)
- FRC B2B System Interface Definitions
- Specification Pack Usage Guide

This Notice advises Gas Market Registered Participants that consultation under the ordinary Procedure Change Consultative Process prescribed under Rule 135EE of the NGR concluded on 20 August 2020 for:

- IN017/20 (Add Planned Work to Usage of CDN).

As required under Rule 135EE of the NGR, Gas Market Registered Participants and other interested parties were invited to submit comments to AEMO on the Impact and Implementation Report (IIR) for this proposal.

Attachment B of this Notice sets out the consolidated feedback relating to the proposed amendments that AEMO received during this consultation phase. This attachment includes stakeholder comments, AEMO responses and, based on those responses, an indication where respondent feedback resulted in further amendments to the RMPs mentioned above.

Having considered the feedback provided by each respondent, AEMO has approved the proposed amendments (Attachments A) of this Notice and has set the effective date for the changes to be 30 September 2020.

Updated versions of the documents mentioned in Attachment A will be published on the AEMO website prior to the effective date.

Should you require any further information please contact Nandu Datar on (03) 9609 8851.

ATTACHMENT A – DOCUMENTATION CHANGES

Blue represents additions ~~Red~~ and ~~strikeout~~ represents deletions – Marked up changes.

Victoria:

Participant Build Pack 1 (PBP1) - Process Flow Table of Transactions (Transaction T70 and T71)

Ref No X Ref	Basic Interval or Both	PIP NON-PIP	Category	Procedure Ref	Comment in ref to procedure	Process Map ID	PBP2&3 Inter Defin ref	Trans Type	Trigger	From	To	Purpose
70	Both	PIP	4.Basic Meter Route and Site Info	No Procedure required		3.2 (c)-3.6		Amend Customer Contact Details	Change to Customer Contact Details (eg Fred Drakes now Vasbert Drakes)	Retailer	Distributor	Provide customer contact information to DB's for planned work , emergency and fault call management
71	Both	PIP	4.Basic Meter Route and Site Info	No Procedure required				Amend Customer Contact Details (six monthly refresh)	Change to Customer Contact Details (eg Fred Drakes now Vasbert Drakes)	Retailer	Distributor	Provide customer contact information to DB's for planned work , emergency and fault call management. Used to Synchronise Customer Contact Details.

Participant Build Pack 3 (PBP3) - B2B System Interface Definition

4.6 Customer Details Information

4.6.1 Overview

Changes to Customer Details information is initiated by the Retailer and sent to the Distributor to maintain the most up to date Customer Contact Information. The Distributor uses this information to support contact management in relation to [planned works](#), emergency and fault calls.

The following table shows the Customer Details ~~aseXML~~ transaction and the corresponding transactions from the Table of Transactions.

ASEXML TRANSACTION	TABLE OF TRANSACTIONS	
Transaction Name	Ref No	Transaction Type
CustomerDetailsNotification	70	Amend Customer Details

4.6.2 Amend Customer Details

Customer Contact information assists the Distributor in terms of handling [planned work](#), emergency and fault calls.

The Retailer has the primary contact relationship with the customer and is more likely to be notified of any changes to Customer Contact details.

Under the Distribution Access Arrangements, changes to Customer Contact details are to be supplied to the Distributor.

The CustomerDetailsNotification transaction is used by a Retailer to notify the Distributor of changes to Customer contact details.

Gas Interface Protocol (Victoria)

Gas Interface Protocol artefacts to take effect as of ~~29 September 2017~~ TBA

REQUIREMENT	DOCUMENTS	VERSION
Retail Market Procedures	Retail Market Procedures (Victoria)	14.0 (authorised under the NGL and NGR effective)
Participant Build Pack 1	Process Flow Table of Transactions This contains: - Table of Transactions, Table of Elements, List of Job Enquiry Codes, Address Elements and MIRN and Meter states.	3.5 6
	Process Flow Diagrams	3.6
	CSV Data Format Specification	3.4
Participant Build Pack 2	Participant Build Pack 2 Interface Definitions	3.5
	Participant Build Pack 2 Usage Guide	3.1
	Participant Build Pack 2 Glossary	3.1
Participant Build Pack 3	Participant Build Pack 3 FRC B2B System Specification	3.1
	Participant Build Pack 3 FRC B2B System Architecture	3.2
	Participant Build Pack 3 Interface Definitions	3.7 6

Queensland:
Gas Interface Protocol (Queensland)

Gas Interface Protocol artefacts to take effect as of
~~1 October 2019~~ **TBA.**

GIP Item #	Category	Documents	Version
1	Retail Market Procedures (Queensland)	Queensland Retail Market Procedures	19.0
2	Participants Build Pack 4	The Queensland Specific Participant Build Pack 4	11.0
3	Deleted		
4	Participant Build Pack 1	AEMO Process Flow Table of Transactions This contains: - Table of Transactions, Table of Elements, List of Job Enquiry Codes, Address Elements and MIRN and Meter states.	3.56
5	Participant Build Pack 1	Process Flow Diagrams	3.6
6	Participant Build Pack 1	CSV Data Format Specification	3.4
7	Participant Build Pack 2	Participant Build Pack 2 Interface Definitions	3.5
8	Participant Build Pack 2	Participant Build Pack 2 Usage Guide	3.1
9	Participant Build Pack 2	Participant Build Pack 2 Glossary	3.1
10	Participant Build Pack 3	FRC B2B System Specification	3.1
11	Participant Build Pack 3	FRC B2B System Architecture	3.2
12	Participant Build Pack 3	Interface Definitions	3.76
13	Guidelines for Development of A Standard for Energy Transactions in XML (aseXML)	The Guidelines for Development of A Standard for Energy Transactions in XML (aseXML) which participants have subscribed to for Victorian Gas is available from http://www.aemo.com.au/asexml/	4.1

NSW/ACT:

Because Participant Build Pack 5 and 6 calls up the same provision described in Participant Build Pack 3 (PBP3) - B2B System Interface Definition, the change made to that document applies to PBP5 and PBP6.

SA:
ERC B2B System Interface Definition (extract of section 4.6.1)

4.6. Customer Details Information (SA Only)

4.6.1. Overview

Changes to Customer Details information is initiated by the User and sent to the Network Operator to maintain the most up to date Customer Contact Information. The Network Operator uses this information to support contact management in relation to [planned works](#), emergency and fault calls.

The following table shows the Customer Details [aseXML](#) transaction and the corresponding transactions from the Table of Transactions.

aseXML Transaction	Table of Transactions	
Transaction Name	Ref No	Transaction Type
CustomerDetailsNotification	70	Amend Customer Details

This business transaction will be mapped to the "CUST" Transaction Group in [aseXML](#).

The transaction has been defined below.

4.6.2 Amend Customer Details

4.6.2 Amend Customer Details

Customer Contact information assists the Network Operator in terms of handling [planned works](#), emergency and fault calls.

The Retailer has the primary contact relationship with the customer and is more likely to be notified of any changes to Customer Contact details.

Under the National Energy Retail Rules, changes to Customer Contact details are to be supplied to the Network Operator.

The CustomerDetailsNotification transaction is used by a Retailer to notify the Network Operator of changes to Customer contact details.

Specification Pack – Usage Guide

SPECIFICATION PACK USAGE GUIDELINES



2. Overview of the AEMO Specification Pack

The following table provides an overview of the AEMO Specification Pack. The documents are provided in a directory structure as follows:

Main Directory	Sub-Directory	Documents	Version
Specification Pack	1. Usage Guidelines	Specification Pack Usage Guidelines	8.42
	2. Interface Control Document (ICD)	Interface Control Document	5.0
	3. B2B System Interface Definitions	FRC B2B System Interface Definitions	4.67
	4. Transport Layer	FRC B2M-B2B Hub System Specifications	3.8
		FRC B2M-B2B Hub System Architecture	3.6
	5. CSV File Format	FRC CSV Data Format Specification	3.3
	6. Connectivity and Technical Certification (WA Only)	Connectivity Testing and Technical Certification (WA Only)	3.7
	7. Readiness Criteria (WA Only)	Readiness Criteria (WA Only)	2.3
8. Service Order	B2B Service Order	2. 3 and 3.3	

ATTACHMENT B

Consolidated feedback for IN017/20 Impact and Implementation Report (IIR) (Add Planned Work to Usage of CDN)
Section 1 - General Comments on the Impact and Implementation Report IIR).

Topic	Item#	Who	Response Received	AEMO response
<p>Sections 1 to 8 of the IIR sets out AEMOs critical examination of the proposal.</p> <p>Does your organisation supports AEMO's examination of the proposal?</p> <p>If no, please specify areas in which your organisation disputes AEMO examination proposal and include information that supports your organisation rational why you do not support AEMO examination.</p>	1	AGL	AGL supports AEMO's examination of this change.	AEMO notes AGL's support.
	1.1	AGN	Yes, AGN supports AEMO's examination of the proposal.	AEMO notes AGN's support.
	1.2	Energy Australia	EnergyAustralia supports the use of CDN information for the purposes of Planned outage information.	AEMO notes Energy Australia's support.
	1.3	Multinet	Multinet Gas Networks supports the proposal.	AEMO notes Multinet's support
	1.4	Simply Energy	Simply Energy supports the proposal to add 'planned work' to usage of the Customer Details Notifications (CDN) so that	AEMO notes Simply Energy's support.

			Distributors can use the contact information.	
	1.5	Red and Lumo	Red Energy and Lumo Energy (Red and Lumo) support the critical examination of the proposal from AEMO.	AEMO notes Red and Lumo's support.
Section 9 of the IIR set out AEMOs recommendation. Does your organisation supports AEMO position to recommend the procedures changes?	2	AGL	AGL supports this change.	AEMO notes AGL's support.
	2.1	AGN	Yes, AGN supports AEMO's recommended procedure changes and timeline.	AEMO notes AGN's support.
	2.2	Multinet	Yes, Multinet Gas supports the recommendations and timeframes	AEMO notes Multinet's support.
	2.3	Simply Energy	Simply Energy supports the recommendations and timeframes, considering there is no systemic impact to our retail systems, processes, etc.	AEMO notes Simply Energy's support.
	2.4	Red and Lumo	Red and Lumo support the decision to recommend the procedure changes take effect and support the proposed timeline however would like to	AEMO notes Red and Lumo's support of the proposed change and also draws the attention of Distributors to the additional comment.

			see assurances from distributors on when they begin Planned Outage notices using CDN following the implementation to allow retailers to advise staff of the changes to address any potential consumer inquiries.	
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Section 2 - Feedback on the documentation changes described in the Attachments of the IIR.

Victoria – Participant Build Pack 3 - Interface Definitions			
Section #	Issue / Comment	Proposed text Red-strikeout means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
4.6.2	AEMO identified that the section '4.6.2 Amend Customer Details' should also include usage of 'planned work'.	Customer Contact Information assists the Distributor in terms of handling <u>planned works</u> , emergency and fault calls.	AEMO has included this change to clause 4.6.2

SA - AEMO Specification Pack - FRC B2B System Interface Definitions.			
Section #	Issue / Comment	Proposed text Red-strikeout means delete and <u>blue underline</u> means insert	AEMO Response (AEMO only)
4.6.2	AEMO identified that the section '4.6.2 Amend Customer Details' should also include usage of 'planned work'.	Customer Contact Information assists the Network Operator in terms of handling <u>planned works</u> , emergency and fault calls.	AEMO has included this change to clause 4.6.2