

MSATS PROCEDURES CATS Version Customer Switching

MINOR AMENDMENT PROPOSAL PROCESS

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EXECUTIVE SUMMARY

The publication of this Paper commences the process conducted by AEMO to consider proposed minor amendments to the MSATS Procedures CATS Procedure Principles and Obligations version Customer Switching under the National Electricity Rules (NER).

AEMO has prepared this Minor Amendment Paper to facilitate informed debate and feedback by industry about the most efficient way to meet the objectives for 7.16.1 in the NER.

In summary, the key proposal involves:

- correcting Table 7-A of the MSATS Procedures CATS Procedure Principles and Obligations version Customer Switching, where for a Change Reason Code (CRC) '1061 – Reverse Retailer – Debt Objection' the Retrospective Period timeframe permitted should be '66 business days'. The Final Determination version permits only '6 business days'.

AEMO notes that there are no changes proposed to the number of days for which the CRC1061 Change Request (CR) must be raised within, only to the number of retrospective days for which the Actual Change Date of the Change Request that is the object of the reversal must apply.

AEMO invites stakeholders to suggest alternative options where they do not agree that AEMO's proposals would achieve the relevant objectives.

AEMO also asks stakeholders to identify any unintended adverse consequences of the proposed changes.

Stakeholders are invited to submit written responses on the proposed changes identified in this paper by 5.00 pm (Melbourne time) on Friday 12 June 2020, in accordance with the Notice of Minor Amendment Process published with this paper.



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1. PROCESS

As required by the NER, AEMO is undertaking a process in respect of the MSATS Procedures CATS Procedure Principles and Obligations version Customer Switching in accordance with rule 7.16.7(e).

AEMO's indicative timeline for this process is outlined below. Dates may be adjusted depending on the number and complexity of issues raised in submissions and any meetings with stakeholders.

Deliverable	Indicative date
Proposed Minor Amendment published	28/5/2020
Submissions due on Minor Amendment Proposal	12/6/2020
Final Report published	16/7/2020

Prior to the submissions due date, stakeholders can request a meeting with AEMO to discuss the proposed changes raised in this Minor Amendment Process.

2. BACKGROUND

2.1 NER requirements

AEMO is responsible for the establishment and maintenance of metering procedures specified in Chapter 7 except for procedures established and maintained under rule 7.17.

The procedures authorised by AEMO under Chapter 7 must be established and amended by AEMO in accordance with the Rules, including rule 7.16.7.

2.2 Context

The relevant matter is a further change to the MSATS Procedures CATS Procedure Principles and Obligations (MSATS Procedures CATS) version Customer Switching.

AEMO received a proposal from Origin Energy on 4th May 2020 requesting that a typographical error be corrected. The change proposed is a minor amendment and has been reviewed by AEMO. The proposed change relates to correcting Table 7-A of the MSATS Procedures CATS version Customer Switching, where for a CRC '1061 – Reverse Retailer – Debt Objection' the Retrospective Period timeframe permitted should be '66 business days'. The Final Determination version permits only '6 business days'.

AEMO notes:

- There are no changes proposed to the number of days for which the CRC1061 CR must be raised within, only to the number of retrospective days for which the Actual Change Date of the Change Request that is the object of the reversal must apply.
- Retrospective Transfers can be for a change date within a period up to 65 business days in the past. The 6 business days in the current version of the MSATS CATS Procedures version Customer Switching inadvertently would not allow for the debt objection reversal to all retrospective transfers Accordingly, the window needs to be corrected to 66 business days to allow the debt objection reversal to function as intended across retrospective transfers.



3. DRAFTING FOR PROPOSED CHANGES

To help stakeholders and other interested parties respond to this Minor Amendment Proposal Process, AEMO has published a draft of MSATS Procedures CATS version Customer Switching incorporating the proposed changes. Clean and change-marked versions are available at:

<https://aemo.com.au/consultations/current-and-closed-consultations/nem-customer-switching>.

Submissions on these and any other matter relating to the proposal discussed in this Change Paper must be made in accordance with the Notice of Minor Amendment Process published with this paper by 5.00 pm (Melbourne time) on Friday 12th June 2020.



APPENDIX A - GLOSSARY

Term or acronym	Meaning
CATS	Consumer Administration and Transfer Solution, a part of MSATS
CR	Change Request
CRC	Change Reason Code
MSATS	Market Settlements and Transfer Solution
NMI	National Metering Identifier
NEM	National Electricity Market
NER	National Electricity Rules