

## B2B Procedures

- Customer and Site Details (version change)
- Service Order
- Meter Data (version change)
- One Way Notification
- Technical Delivery Specification

## CONSULTATION – First Stage

## CONSULTATION PARTICIPANT RESPONSE – QUESTIONS AND ANSWERS

***Participant:*** AUSGRID

***Completion Date:*** 13/01/2020

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## Service Order changes

**Question 1:** Do you support the changes detailed in section 5.1.1? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”)

NO

Special instructions is a mandatory field where the initiator wishes to convey to the Recipient. ‘High Priority’ service order requests are defined as same day or next day Re-energisations or cancellations of same day Re-energisations or De-energisations.

Our system is designed as per the B2B Procedure Technical Delivery Specification which outlines timing requirements and summarises the required timeframe within which a DNSP must use reasonable endeavours to complete each type of Service order request, by having this additional field will not prioritise urgency.

**Question 2:** Are there additional enumerated fields whose addition to the Metering Service Works SO the IEC should consider? Please detail them.

NO

**Question 3:** Do you support the changes detailed in section 5.1.2? (Answer should be one of “Yes” / “No” / “Other – provide reason”)

YES

**Question 4:** Do you support the changes detailed in section 5.1.3? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”)

YES

## One Way Notification changes

**Question 5:** Given that the MFIN, which is XML-based, can be used for the same purpose as the MXN and avoids the issue related to partial acceptance of the MXN, do participants support the continued usage of the CSV-based MXN?

NFA

**Question 6:** If the MXN were to be retired, would your organisation prefer Option 1 or Option 2 as presented above?

NFA

**Question 7:** If the MXN were to be retired, what would be the appropriate timeframe in which to retire it?

NFA

## Increase to transaction size limit for Meter Data

**Question 8:** Will a 10 MB maximum file size for MTRD transactions cause substantial problems for your organisation?

NO

**Question 9:** Does limiting the number of transactions within the MTRD group mitigate the potential problems caused by an increased maximum file size?

YES

**Question 10:** Is the volume limit of 1000 transactions per file appropriate for the PMD and VMD transactions?

YES

## Costs

**Question 11:** Does your organisation have any concerns about the cost or business risk associated with the above changes? If so, please specify which change in particular concerns your organisation and why.

No

**Question 12:** If your organisation raised concerns in the above question, what alternative less-costly solutions might meet the requirements for the changes outlined in section 5?

## Consultation timeframes

**Question 13:** If one or more of the changes proposed in this document were to be adopted, would your organisation prefer an implementation date of 2 December 2020 or November 2021?

**November 2021**

## New Verify Standing Data Transaction

**Question 14:** Do you see value in the development of new Verify Standing Data Transactions?

YES

If “No”:

**Question 15:** Please provide reasons why you do not see value in the development of a new Verify Standing Data transaction.

If “Yes”:

**Question 16:** What areas of Standing Data are causing you issues today (please list individually)?

Location data

**Question 17:** Who is involved in the interactions to resolve the issue (e.g. Retailer to Distributor – please list and link to each data item from Question 14)?

Verify Standing Data Request:

- Tariff mismatch - Retailer to Distributor
- Address updates - Retailer to Distributor
- NMI abolishment - Retailer to Distributor

- NMI status mismatch - Retailer to Distributor
- Meter status mismatch - Retailer to MDP/MC

Verify Standing Data Response:

- Tariff mismatch - Distributor to Retailer
- Address updates - Distributor to Retailer
- NMI abolishment - Distributor to Retailer
- NMI status mismatch - Distributor to Retailer
- Meter status mismatch - MDP/MC to Retailer

**Question 18:** What are the volumes of each type of Standing Data item (please list and link to each data item from Question 14)?

- Tariff mismatch – 18 requests per month (majority being solar related)
- Address updates - 15 requests per month
- NMI abolishment – 124 requests per month
- NMI status mismatch – 9 requests per month
- Meter status mismatch - Retailer to MDP/MC NFA for ENERGYAP

**Question 19:** To resolve the issue, is there a need for multiple interactions between parties to gain a full understanding of the issue and agree the resolution (please list and link to each data item from Question 14)?

- Tariff mismatch – Council rates notice required
- Address updates - Retailer to Distributor - Council rates notice required
- NMI abolishment - Retailer to Distributor – NIL
- NMI status mismatch - Retailer to Distributor – NIL
- Meter status mismatch - Retailer to MDP/MC NFA for ENERGYAP

**Question 20:** If pursued, which B2B Procedure should these new transactions be included within?  
Either the B2B Procedure Service Order Process or B2B Procedure Meter Data Process

**Question 21:** Do you have any further information/thoughts that would be relevant to this topic (please provide)?

- A review of the 'ownership' of the life support flag will need to be completed before attempting to attach this information to the standing data; the current multi-owners of the flag will not work (ie within MSATS).
- Customer portal for standing data may not work, there have been many cases where customers believe they live at one address however the council have changed address post the complete build date of a property eg, duplexes. Any request to change location data must be accompanied by a rates notice.

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## 1. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments
AUSGRID		2.1	Supply Service Works / Supply Abolishment – AUSGRID strongly supports the introduction of Supply Abolishment within NSW. This will help streamline the process of NMI extinction.
AUSGRID		2.1	Escalation indicator – Ausgrid does not support an additional field. Special instructions is a mandatory field where the initiator wishes to convey to the Recipient

## 2. One Way Notification Process

Participant Name	Old Clause No	New Clause No	Comments

### 3. Technical Delivery Specification

Participant Name	Old Clause No	New Clause No	Comments