

B2B V3.6.1 SERVICE ORDER

PROPOSED MINOR AMENDMENT

PARTICIPANT RESPONSE TEMPLATE

Participant: Simply Energy

Submission Date: 13-April-2021

Table of Contents

- 1. Context 3
- 2. B2B Procedure: Service Order Process..... 3

1. Context

This template is being provided to assist stakeholders in giving feedback about the changes specified in the 'B2B Procedure v3.6.1 Service Order' Minor Amendment.

The change being proposed is correct an administrative error in the CustomerNotificationEmail SO field, against the Install Meter, Remove Meter and Install Controlled Load Metering Service Works Service Orders in the B2B Procedure Service Order Process.

2. B2B Procedure: Service Order Process

Section	Description	Participant Comments
4	TRANSACTIONS	Agree with the minor amendment to align the O/N status that has been recorded against MSW SOs for CustomerNotificationMethod and CustomerNotificationAddress fields, with CustomerNotificationEmail field and agree to expedite this amendment to be included in November 2021 go-live version.